

NOTICE OF NON-DISCRIMINATION

WVU Medicine-WVU Hospitals complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WVU Medicine-WVU Hospitals does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

WVU Medicine-WVU Hospitals:

- Provides free aids and services to people with disabilities to communicate effectively with us:
 - Qualified sign language interpreting service
 - Written information in other formats (large print, verbal)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified language interpreting service

If you need these services, notify any staff member for assistance.

If you believe that WVU Medicine-WVU Hospitals has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with either the Director of Risk Management, PO Box 8128, 1 Medical Center Dr., Morgantown, WV, 26506, 304-598-4167, Fax 304-598-4292, manillaja@wvumedicine.org (Director of Risk Management/Patient Relations/Supportive Care). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Patient Advocates are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>